

7/24/15

Dear Dr. Dave,

It's hard to find the words to express exactly how grateful I am to you for everything you've done to restore my health. You are literally a lifesaver. I was terrified prior to my surgery. I had no idea of what was happening to me or what was to come. After meeting with you and sharing our conversation with friends, I began to hear glowing recommendations about your skills and professionalism.

After my surgery, my daughter told me how much time you took to speak with her privately and discuss the procedure, my condition and my recovery. She also told me about the many updates that she received from the surgical nurse during the surgery from the time you began until the time you closed. At no time did she feel in the dark about what was going on with me. No compliment that I heard about you matched the care I actually received.

Too often we hear horror stories about physicians' that lack "bedside manner." These stories add fear and concern for those who need medical attention the most. I thank you for everything you did to dispel my fears. Your attention and reassurance aided in my recovery. Everything that I've written is probably an understatement of how truly amazing you've been however, I hope that I've expressed to you just how immensely grateful I am for everything you've done for me. You are a surgeon amongst surgeons and Robert Wood Johnson Hospital should be honored that you are affiliated with their medical team. You set the bar extremely high. Please don't ever change. Patients need more surgeons like you.